



Cashier News



NEVADA STATE WIC PROGRAM

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****Important Cashier Information****

This newsletter is designed as your Cashier Training efforts and will also serve as a handy reference guide.

Vendor Information Available on WIC Webpage!

Vendor Information and documentation is now available online through the WIC webpage.

You will be able to find some of the following documents and much more:

- ★ Vendor Manual
- ★ Training Manual
- ★ WIC Approved Food Brochure
- ★ Cashier Reference Cards
- ★ Request for addition of UPC Code



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Follow the link below to be directed to the WIC webpage
http://health.nv.gov/index.php?option=com_content&task=view&id=126&Itemid=215

Changes Coming Soon!

Formula Change Coming In April 2009

Starting in April 2009 Similac Advanced will be replaced by Similac Early Shield. The change will affect both the concentrated and powdered formulas. Currently Similac Advanced Early shield ready to feed is available on shelves.

New WIC Food Package Changes Coming October 2009

- * Fresh fruits & Vegetables
- * 100% Whole Wheat Bread
- * Jarred Baby Foods
- * Brown Rice and Corn or Whole Wheat Tortillas
- * Sardines offered as an alternative to tuna.



Vendor Information

Under new regulations governing the WIC food packages, authorized WIC vendors will be required to:

- ★ Stock new WIC foods, including at least two varieties of fruits, two varieties of vegetables, and at least one whole grain cereal authorized by the State Agency.

This will ensure the WIC participants choices when they shop for their WIC foods.

Changes for Vendors with New Food Package Cash Value Vouchers



The State of Nevada will allow WIC participants to pay the difference when the purchase of authorized fruits and vegetables exceed the value of the cash value voucher. That difference can be paid by the participant.

Authorized retailers are the primary means of delivering nutritious foods to WIC mothers, infants and children, and are important partners in the success of the WIC Program.

Food Package Changes October 2009

The WIC food packages are changing to better meet the nutritional needs of WIC participants. The new food packages align with the 2005 Dietary Guidelines for Americans and Infant feeding practice guideline of the American Academy of Pediatrics.

WIC Programs nationwide are making changes to the foods they offer their participants!

WIC wants to encourage their participant to:

- Eat more fruits and vegetables.
- Lower saturated fats in their diets.
- Increase fiber and whole grains in their diets.
- Consume fewer sweetened beverages and juice.



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Changes & Additions to Food Package

Changes:

- Quantities of milk, eggs and juice will be reduced for women and children.
- Reduced fat milks will be the only types of milk allowed for women and children over 24 months of age.



Additions:

- Fresh Fruits & Vegetables
- Whole Grain Cereals
- Whole Grain Breads
- Jarred baby foods fruits & vegetables
- Jarred baby foods meats



- Soy beverages
- Tofu
- Brown Rice
- Soft Corn & Whole Wheat tortillas
- Canned Sardines



Cashier Questions

Cashiers are constantly confronted by participants who either make honest mistakes or attempt in new and innovative ways to circumvent the WIC authorized foods list and/or WIC procedures. In this and subsequent issues, we will answer questions asked by you and other cashiers regarding WIC transactions.

Q. Is it okay to ask a WIC customer for identification other than the customers WIC ID folder?

A. Cashier must NOT ask WIC customers for identification; all WIC customers must have their WIC ID folders with them and they must be signed. Check the signature on the WIC ID folder with the signature on the WIC voucher to verify that both signatures match.

Q. Can WIC participants purchase any size bag beans?

A. NO. Participants should purchase the 1 lb. bag of beans. No bulk, no import, no season mixes, no soup mixes or organic.



We want to hear from you! Send or e-mail your questions to:
Nevada State WIC Program
3427 Goni Rd #108
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Or e-mail to kmolina@health.nv.gov or khernandez@health.nv.gov
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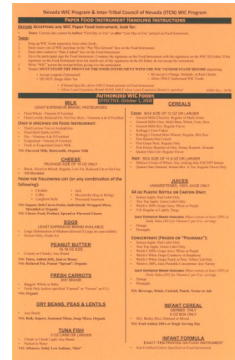


REMINDERS



Starting January 1, 2009 vendors will need to discard the old white Cashier Cards and replace with the new orange Cashier Cards.

Please continue to place these cards at each checkout stand to assist cashier with their WIC transactions.



IMPORTANT!!

Cashiers please take a moment to look at the WIC paper Food Instruments closely. ITCN's Food Instruments are green and State of Nevada WIC paper Food Instruments are blue. When you compare the signatures on the WIC ID folder you will notice that ITCN's WIC ID folder is very different than the State of Nevada's ID folder.

Your store will not be paid for a WIC paper Food Instrument if you do not have an approved contract with the appropriate program.



Important Phone Numbers!



If you are experiencing problems with you EBT SYSTEM call:

SVS Customer Service:

1-877-595-9686

If SVS can't help you or if you are experiencing problems with you EBT

EQUIPMENT call:

Help Desk: 775-684-5906

Or

1-866-729-1839



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